

THE SWINDON BOROUGH LOCAL AREA AGREEMENT 2006 - 2009

OUTCOME 1	ECONOMIC DEVELOPMENT & ENTERPRISE
We will establish Swindon as the leading location in the UK for new, relocating and existing businesses and encourage the growth and development of existing businesses	
Indicator 1	
We will increase the total number VAT registered businesses in the borough by 10% by 2009 Baseline in 2004 of 6,207.	
(Source: Annual Business Enquiry via NOMIS)	
Indicator 2	
Increase the % of Swindon employees who are self employed from 9.8% (baseline 2003) to the current GB average of 12.6% by 2009	
(Source: Labour Force Survey via NOMIS)	
Indicator 3	
Increase the total number of major commercial property deals completed in the Borough from 100 in 2004, comprising 73,900 square metres, to 130 in 2009, comprising 90,000sqm.	
(Source: This information is collated by the 5 main commercial agents in the Borough and compiled into an annual report. Nb. The measure is based on the number of occupier deals rather than the sale of land for development)	

OUTCOME 2	ECONOMIC DEVELOPMENT & ENTERPRISE		
We will develop a local workforce with the right skills base for our economy.			
Indicator 1	PRG		
Increase the number of working age adults who have an NVQ Level 2 or equivalent particularly in our Neighbourhood Renewal areas: Baseline: 362			
Without stretch: (06/07) 365 (07/08) 367 (08/09) 369			
With stretch: (06/07) 405 (07/08) 407 (08/09) 409			

OUTCOME 3	ECONOMIC DEVELOPMENT & ENTERPRISE		
We will be a pioneer in the use of digital technology ensuring that all people have access to the benefits of the Internet and information technology			
Indicator 1			
Swindon will submit a bid to the Digital City Challenge by May 2006 and establish indicators and targets by the end of the first quarter of the first year of the LAA (June 2006) around the following strands:			
<ol style="list-style-type: none"> 1) Establishing an e-cademy in Swindon 2) Developing and implementing a PC recycling policy 3) We will establish network access for all 4) Increasing the number of people who access the services of public sector organisations electronically 			

OUTCOME 4 **ECONOMIC DEVELOPMENT & ENTERPRISE**

We will increase the proportion of working age people who are economically active, particularly in Neighbourhood Renewal Areas

Indicator 1

Maintain economic activity levels in Swindon at a minimum of 5% above the national average.

(Source: Annual Population Survey via NOMIS)

Indicator 2**PRG**

Reduce the gap between the average economic activity rate in the borough's Neighbourhood Renewal (NR) areas compared to the average for the borough excluding the NR areas

OUTCOME 5 **ECONOMIC DEVELOPMENT & ENTERPRISE**

We will establish Swindon as a national destination for cultural and leisure events and ensure that more of those who work in Swindon also live, shop and socialise in the borough

Indicator 1

Increase by 7.5% the estimated visitor numbers for Swindon attractions including: STEAM, Lydiard House, Wyvern Theatre, Arts Centre, Museums, country parks

Indicator 2

- Increase the overall satisfaction rating of the town centre based on an annual survey so that the proportion of people surveyed who give the town centre at least a 4 out of 5 rating for shopping and entertainment increases to 60% by 2009 (Baseline 05/06 – 42%)
- Decrease the proportion of vacant premises in the town centre from 7% (35 out of 473) to 3.5% by 2009

OUTCOME 6 **CHILDREN & YOUNG PEOPLE**

We will increase the number of young people aged 16-18 who are engaged in employment, education or training

Indicator 1**PRG**

Reduce the number of young people aged 16 – 18 not in education, employment as measured by the DfES adjusted NEET indicator

Supplementary targets

- Increase the proportion of care leavers aged 19 in employment, education or training to 65% (baseline of 42% 2004/05)
- Increase the number of young offenders in education, training or employment to 90% when leaving the YOT (baseline 86% January 2005).
- Increase the number of pregnant teenage aged 16-18 and teenage mothers aged 16-18 in education, training and employment to 53%.

OUTCOME 7 **CHILDREN & YOUNG PEOPLE**

We will increase the number of children who enjoy and achieve stretching educational standards by offering additional help and support to parents and carers

Indicator 1**PRG**

- i) The percentage of pupils in year 11 in Swindon schools achieving 5 GCSEs at grades A*-C or equivalent
- ii) The number of looked after children in year 11 that achieve 5 GCSEs at grades A*-G or equivalent, or the rate, measured by the number of looked after children in year 11 that achieve 5 GCSEs at grades A*-G or equivalent as a percentage of the number of looked after children in year 11

Supplementary targets

- 80% of children looked after for a year or more as of 30.9.2009 will achieve 5+ GSCE A* – G and 18% of children looked after for a year or more as of 30.9.2009 will achieve 5+ GCSE A* - C by summer 2009 (PRG target part of indicator 1)
- Reduce the number of primary schools in Swindon not reaching the floor target at Key Stage 2 (65% of pupils reaching Level 4+ in Maths and English) to less than 5% of schools, (baseline 11 out of 54 schools in 2005)
(targets relate to academic years)

Indicator 2

Improve children's communication, social and emotional development, so that by 2009 50% of children reach a 'good' level of development at the end of the Foundation Stage and reduce inequalities

Supplementary targets

- Increase percentage of mothers breastfeeding by 2% per year;
- Reduce smoking among pregnant women by 1% per year. This will contribute to Outcome 15 Indicator 1
- 98% of mothers identified with post natal depression receive appropriate support and treatment in partnership with adult mental health services.
- Reduce the number of children killed or seriously injured in road traffic accidents by 50% by 2009 (baseline 15 in the calendar year 1994 - 1998)
- Increase the proportion of leaders of integrated early education and childcare settings with a qualification of level 4 or above, target 20% by end of 07, 25% end of 08.
- 90% reduction in referrals to specialist CAMHS whilst school take part in Children's Fund CAMHS programme by March 2008

OUTCOME 8 CHILDREN & YOUNG PEOPLE

We will increase the number of children and young people who are safe from maltreatment, violence and abuse and improve health, education and stability of looked after children

Indicator 1 PRG

Reduce the number of half days missed through authorised and unauthorised absences in secondary schools and increase the proportion of core assessments completed on time.

Supplementary targets (Not part of PRG)

- Increase the number of completed common assessments and allocated lead professionals to 200 per annum in the 12 months to 31.3.2009.
- 100% of children on the child protection register are reviewed on time and all children in need including looked after children to be allocated to a qualified social worker/suitably qualified worker (baseline 100%).

Indicator 2

Reduce the number of children placed in private/independent placements by 15%

each year (baseline 32 children as of 31.5.2005) and reduce the number of looked after children by 10% by 2010 (baseline 245 looked after children as of 31.3.2005)

Supplementary targets

- Increase long term stability of children looked after for 2.5 years who have been in the same placement for 2 years to 58% by 2009 (baseline 51% 2004/05 of previous long term stability indicator);
- Reduce the number of children placed more than 20 miles from Swindon (figures to be added);
- Reduce the number of children looked after from black and minority ethnic communities from 2:1 to 1.75:1 by 2009;
- 75% of children placed with adopters within 12 months of the decision made that this was in their best interest by 2009 baseline 66% in 2004/05).

OUTCOME 9

CHILDREN & YOUNG PEOPLE

We will increase the number of young people who engage in law abiding and positive behaviour

Indicator 1

PRG

- Reduce year on year the number of first time entrants to Youth Justice System
- Reduce the % of young people who re-offend by within 24 months

Supplementary targets

- Increase the number of young people who participate in YOT provided early Interventions to 150 per annum.
- Reduce the number of young people who re-offend by 5% from a 2004/05 baseline (cohort of 144 young people) by 2008/09 determined from a cohort of young people to be identified in 2007/08 and their rate of re-offending in 2008/09.
- Reduce the number of young people from the Black and Minority Ethnic community in Swindon who are dis-proportionately represented in the criminal justice system.

Indicator 2

Increase the number of young people who engage in participation and positive behaviour by 100% from 2004-05 baseline (262 young people) to 524 young people through Swindon Youth Award; Youth Achievement Award & Duke of Edinburgh's Award Scheme and the establishment of a representative Youth assembly & in other youth involvement activities

Supplementary targets

- All secondary schools and 80% of primary schools have school councils and a link to the Youth assembly by 2009 (baseline is that all secondary schools have a school council);
- Looked after children and vulnerable children make up at least 25% of the membership of the Youth Forum by 2009. There is no baseline for this indicator as the Youth Assembly is not yet established
- Increase the number of young people participating in the *Swindon Youth Award; Youth Achievement Award or Duke of Edinburgh's Award or other form of accreditation* by 100% by 2009 from a baseline of the school year 2004/2005; 292 young people increasing to 524 young people in 2009
- 90% of children looked after participate in their review by 31st March 2009 and 75% participated in 2004/05

OUTCOME 10**CHILDREN & YOUNG PEOPLE****We will improve the health of young people in the borough****Indicator 1**

Improve the health of children and young people in school communities, focussing on neighbourhood renewal areas and vulnerable groups by:

Supplementary targets

- 100% of schools, the Pupil Referral Unit (PRU), Colleges and Education establishments will be working towards Healthy School Status by 2009.
- In 100% of secondary schools to develop clear and agreed pathways to specialist health services (including contraceptive and sexual health; substance misuse; mental health and smoking cessation). Develop 'Chatroom' type provision for the use of pupils in the five secondary schools in neighbourhood renewal areas. (This target links with Outcome 12, Indicator 3)
- By 2009, every school child in Swindon will have the opportunity to eat nutritious hot school meals that meet national nutrition standards, cooked from scratch and using ingredients from a sustainable food supply
- To provide increased opportunities for children and young people with disabilities to participate in a broad range of extra curricular activities that promote physical activity.
- To develop (with South-West colleagues) and implement an anti-bullying accreditation scheme for schools and have 25% of schools accredited by 2009.
- To halt the year on year rise in obesity for children under 11 by 2010.

Indicator 2

Reduce the harm caused by illegal drugs through increasing the number of young people receiving early intervention and increase by 50% those receiving treatment by 2008 from baseline in 2003 - 21 (baseline 40 young people in 2004/05; data based on children looked after, young offenders and young people in PRU only).

Supplementary targets

- 95% of children looked after will be screened for substance misuse through the annual health assessment by 2009 (baseline 90% in the 12 months to 30.9.2005), 100% of young offenders will be screened for substance misuse by 2009 (baseline 100%).
- 120 young people 'in treatment' (provisional) (as defined by NTA/Dept of Health; baseline is 40 in 2004/05).

Indicator 3**PRG**

Reduce Under 18 conception rate, ie, number of conceptions to under 18 years of age females per thousand females aged 15 – 17

Supplementary targets

- Reduce by 10% multiple pregnancies to young mothers under 19.
- Increase the number of pregnant teenagers aged 16-18 and teenage mothers aged 16-18 in learning to 53%
- Improve access to Contraceptive and Sexual Health services for young people in hotspot areas
- Implement Chlamydia Screening Initiation Project (screen 50% of target population by 2008 – 10% 2006, 25% 2007) - see Outcome 17, Indicator 3.

OUTCOME 11	SAFER & STRONGER COMMUNITIES
We will establish frontline partnership teams in our neighbourhoods to increase the capacity of local communities throughout the borough, so that people are empowered to participate in local decision making and are able to influence service delivery	
Indicator 1	
Increase the % of residents who feel they can influence decisions affecting their local area by: Baseline Jan 2005 – 40.5%, Targets: 2006/07 – 45% 2007/08 – 50% 2008/09 – 55%	
Indicator 2	
Increase the % of residents who feel that their local area is a place where people can get on well together by: Baseline Jan 2005 – 72.8% Targets: 2006/07 - 74% 2007/08 – 76% 2008/09 – 80%	
Indicator 3	
Increase the % of residents who affirm that they carried out voluntary work in an organisation at least 3 times in the past year Baseline Jan 2005 – 26.2% Targets: 2006/07 – 29% 2007/08 – 32% 2008/09 – 35%	
Indicator 4	
A % growth in the local VCS by 2009 measured by increasing the membership of the Voluntary and Community Forum Baseline April 2006 - 68 groups Targets: 2007 – 80; 2008 – 95; 2009 - 110	
(We would like to explore the opportunity to work with Government to develop new a way of measuring this particular outcome.)	

OUTCOME 12	SAFER & STRONGER COMMUNITIES
We will overcome disadvantage and social exclusion in Swindon's Neighbourhood Renewal Areas	
Indicator 1	PRG
We will increase the number of residents in NR areas who feel they can influence decisions Baseline 2005/06: 42.2%	
Indicator 2	PRG
We will increase the number of residents in NR areas who feel that their local area is a place where people can get on well together Baseline 2005/06: 77.7%	
Indicator 3	PRG
We will increase the number of residents in NR areas who affirm that they have taken part in voluntary work in the last year Baseline 2005/06: 42.7%	
Indicator 4	
We will create a project to improve family stability to pilot in at least two NR areas and will achieve participation in the project from at least 150 families/couples by 2009	
Baseline 2005/06: zero Target: 2006/07 achieve participation by 30 families,	

Target: 2007/08 achieve participation by a further 60 families,
Target: 2008/09 achieve participation by a further 60 families

OUTCOME 13 SAFER & STRONGER COMMUNITIES

We will reduce crime; reduce the fear of crime and anti social behaviour and reduce the harm caused by illegal drugs and alcohol

Indicator 1

Reduce overall numbers of reported crimes in the 10 comparator crime groups under PSA1 by 17.5%

- Theft or unauthorised taking of vehicle
- Theft from a vehicle
- Vehicle interference
- Domestic burglary
- Theft or unauthorised taking of a cycle
- Theft from person
- Criminal damage
- Common assault
- Woundings (serious and other)
- Robbery of personal property

Baseline 2003/04 – 10,504

Indicator 2

PRG

i) Increase the reporting of Domestic Violence incidents annually either directly to the police or through a third party

Baseline 2005/06 (estimate on 6 month figure) 2,592 reported to the police

Without stretch (3%): 06/07 - 2,644 07/08 - 2,696 08/09 - 2,748

With stretch (6%): 06/07 - 2,661 07/08 - 2,730 08/09 - 2,799

ii) Reduce repeat incidents of domestic violence reported annually either directly to the police or third party as a proportion of the total number of incidents reported in the same period

Baseline 2005/06 - 20%

Target: 2008/09 – 17%

Indicator 3

The Police to increase the reporting of hate crime incidents and to maintain the detection rate at 55% through to 2009 through Home Office directives.

BVPI 174 (number of racial incidents recorded per 100,000 population)

Baseline: 2004/05 - 104.86

Targets: 2005/06 - 130 2006/07 - 120 2007/08 – 110

BVPI 175 (percentage of racial incidents reported that resulted in further action)

Target: 2008/09 – 100%

Indicator 4

Reduce people's perception of anti-social behaviour

(The baseline for this indicator will be established by the end of 1st Quarter, June 30 2006 through survey work and targets will set subsequently)

Indicator 5

Reduce the perception of local drug use or drug dealing

Conduct a comprehensive needs assessment by October 2006 to establish baselines and targets.

We have the following PSA targets and will renegotiate them at the first year refresh following the needs assessment:

1. Disruption of supply of class A drugs
2. Increase the number of drugs offences brought to justice
3. Development of comprehensive alcohol strategy (see indicator 6)
4. Increase the number of drug users in treatment by 10%
5. Increase the number of drug users who complete treatment by 6%
6. Reduce waiting times of no more than three weeks
7. 100% of drug users arrestees assessed for an offered drug treatment prior to or as part of their sentence

Indicator 6

Reduce crimes and increase people accessing treatment service connected to alcohol misuse of binge drinking

1. Conduct a comprehensive needs assessment by October 2006 and develop a comprehensive alcohol strategy
2. The number of people in alcohol treatment service – baseline to be established by June 2006 and target to be agreed by April 2007
3. Reduce alcohol related admission to A&E and other alcohol related admission to Great Western Hospital. Baseline to be established in June 2006. Target to be agreed by April 2007

Indicator 7

Reduce by 7% the number of deliberate primary fires by 2009.

2001/02 baseline – 437

Target 2008/09 – 406

Indicator 8

We will reduce offending behaviour by participants in the Prolific and Priority Offender scheme by:

1. Using the British Crime Survey – reduce the fear of crime. This will need to be conducted by SBC through a local survey to provide a baseline. Survey to be completed before 31 March 2006 to enable a baseline to be set in Quarter one 2006/07. (There is scope to combine this survey with others to ensure a co-ordinated response – further development required for this target).
2. BVPI 225 – to achieve 90% by 31 March 2009.
3. Increase the percentage of victims of domestic violence and hate crime expressing satisfaction with the overall service provided. Survey to be developed to establish current satisfaction levels baseline before 31 March 2006 – further development of this target required.
4. Reduction in measurable ASB incidents. Analyse year-end figures for 2005/06 with a view to setting a local target in Quarter one 2006/07 based on the figures. (National Standards for Incident Recording (NSIR) was introduced by the Police Service in May 2005. This caused a significant increase in figures. The figures have been skewed as a result and consideration should be given to removing the first quarter's data and extrapolating the nine month remaining figures).

OUTCOME 14	SAFER & STRONGER COMMUNITIES
We will make our public spaces cleaner, greener, safer and more accessible for local people and visitors to the borough	
Indicator 1	
Increase the residents satisfaction with the cleanliness of neighbourhoods in the borough by 10% by 2009 (<i>BVP89 is measured on a tri-annual basis</i>) Baseline: 2003/04 – 56.6% Targets: 2006/07 - 60%; 2009/10 - 70%	
Indicator 2	
Improve the appearance of the borough by reducing the proportion of land and highways that are assumed as having deposits of litter and detritus across 4 categories of cleanliness from 19% to 10% by 2009 (<i>BVPI 199</i>) Baseline: 2004/05 – 19% Targets: 2005/06 – 18% 2006/07 – 16% 2007/08 – 14% 2008/09 – 10%	

OUTCOME 15	HEALTHY COMMUNITIES & OLDER PEOPLE
We will improve the overall health of local people particularly in relation to coronary heart disease, cancer and sexually transmitted infections	
Indicator 1	PRG
<ul style="list-style-type: none"> • Reduce smoking prevalence in Swindon from 29% (2001) down to 21% by 2009 (21% by 2010 is the national government target) • Increase the number of BME smokers who successfully quit at 4 weeks with the service from an estimated 45 quitters for the 3 year period (2006/7 – 2008/09) to 117, a total of 72 extra 4 week quitters over the 3 year period. • Increase the number of successful 4 week quitters in the neighbourhood renewal areas from an estimated 882 quitters over the 3 year period (2006/07 – 2008/09) to 1017, a total of 135 extra 4 week quitters over the 3 year period. 	
Indicator 2	
Reduce the risk factors associated with obesity in the adult population by reducing the number of people aged 15 – 75 years on GP registers recorded as having a BMI of 30 or greater in the last 15 months from 33.8% in 2004/05 to 28.7% in 2008/09	
<u>Supplementary targets</u>	
<ul style="list-style-type: none"> • Increase the percentage of people with hypertension in whom the last blood pressure measured (in last 9 months) is 150/90 or less from 73% in 2004/05 to 83% in 2008/09. • Increase 1% year on year moderate physical activity levels (3 x 30 mins per week for adults) from current base level (to be determined in 2006). • To increase the fruit and vegetable intake of adult residents in the Neighbourhood Renewal Areas of Swindon by half a portion a day by 2010 measured through take up of local fruit and vegetable box scheme 	
Indicator 3	
Improve the sexual health of Swindon adult residents by:	
<ul style="list-style-type: none"> • Increasing access to sexual health services within 48 hours (from 48% in 2005 (one month snap shot) to 100% in 2008 (a target to 2009 will be developed by Sept 2006) • To screen for Chlamydia 50% of target population by 2008 (Trajectory of 10% 2006, 25% 2007) (Extension for 2009 will be determined by Sept 2006) 	

- To screen 100% of pregnant women (over 25 year olds) for Chlamydia by 2009
- Increase the number of vulnerable people (drug users, gay men, homeless, commercial sex workers) receiving Blood Borne Virus vaccinations from a baseline to be developed by June 2006)

OUTCOME 16	HEALTHY COMMUNITIES & OLDER PEOPLE
We will reduce health inequalities in the Borough	
Indicator 1	
While reducing the mortality rate in the population as a whole we will narrow the gap in mortality rate in people aged under 75 between 20% most deprived and 20% least deprived wards by 10% (from difference of 60% in 2003 to difference of 54% in 2008) (Rates in 2003 were 4.2 per 1,000 and 1.7 per 1,000 respectively)	
<u>Supplementary targets</u>	
<ul style="list-style-type: none"> • Increase the participation in adult learning annually by 10% of people living in the priority neighbourhoods. • By 2009 1.5% of the adult population in each NR areas will take up basic skills and skills for life training including healthy lifestyles • By 2009 reduce the number of vulnerable households living in 'Non-Decent' private housing within Swindon by 15%. (from a 2003 baseline of 3659 Private Sector Housing Stock Condition Survey) • By 2009 bring all social housing in Neighbourhood Renewal areas into decent condition and increase the proportion number of homes from (27%) to (63%) that achieve a higher standard known as the 'Swindon Standard'. • By March 2007 we will develop supplementary target(s) to address health inequalities experienced by Black and Minority Ethnic Communities. 	

OUTCOME 17	HEALTHY COMMUNITIES & OLDER PEOPLE
We will increase Swindon's contribution to tackling climate change	
Indicator 1	PRG
Reduce Fuel Poverty in vulnerable households in Swindon Borough by:	
<u>Private Sector Housing (including Housing Associations)</u>	
Provide Affordable Warmth Assistance to vulnerable households through a programme of appropriate and targeted intervention measures that result in an improvement to the energy efficiency of their homes.	
<u>Local Authority Housing</u>	
Reduce number of properties with a SAP rating less than 65 from the 2005/6 baseline	
Indicator 2	
Energy efficiency of residential accommodation in the borough (all sectors)	
Target = Improve the energy efficiency of all residential accommodation across the borough by 30% by 2009 (all sectors)	
Baseline 2004/05: 3,441 tonnes of CO2 were saved as a result of Home Energy Conservation Act (1996), representing 19% since 1996 Targets: 05/06 10,000 tonnes 06/07 10,000 tonnes 07/08 10,000 tonnes 08/09 10,000 tonnes	
Indicator 3	
100% of schools to have school travel plans in place by 2009	
April 2006 baseline: 29 out of 84 Borough schools have travel plans	

April 2009 target: 84 out of 84 Borough schools have travel plans

Indicator 4

Increase the number of renewable energy installations in Swindon Borough.

2005 Baseline = 4

(National Trust, Motorola, 7 Integer houses and Pennyhooks Farm)

Targets:

6 renewable energy installations in Swindon Borough for electricity by 2009

- (2006/7), 2 (2007/8), 3 (2008/9) to include 3 small-scale wind turbines in public sector buildings
- wood fuel installations for heat in council-owned property by 2009
- solar installations for heat in council-owned property by 2009

Indicator 5

Increase the amount of waste that is recycled and treated so that it does not go to landfill. Working to a joint formula from BV82a [percentage of total tonnage of waste arising which have been recycled] and 82b [Percentage of household waste arising which have been sent for composting] the joint target by 2009 is 50%

BV82a Targets: 05/06 - 23% 06/07 - 25% 07/08 - 28% 08/09 - 28%

BV82b Targets: 05/06 - 7% 06/07 - 11% 07/08 - 15% 08/09 - 20%

OUTCOME 18

HEALTHY COMMUNITIES & OLDER PEOPLE

We will increase the number of people who are emotionally and mentally healthy

Indicator 1

We will increase the number of people with mental health problems who are able to continue with or return to employment by:

- Increasing by 10% the percentage of people who retain employment following a period of mental ill health, baseline to be established in 2006/07
- Decreasing by 5% the number of people with Mental Health problems claiming incapacity benefit and able to return to work or training from 2005/06 baseline.
- Increasing by 15% the number of employers that offer return to work placements for people with a history of mental illness.

Indicator 2

Improve self-reported levels of emotional well being and reduced levels of stress in adults living in our Neighbourhood Renewal Areas by:

- Increasing by 10% the number of adults partaking in physical activity who live in Neighbourhood Renewal Areas (baseline to be established in year 1 if not available)
- Increasing by 10% access to and uptake of primary care psychology and counselling services within Neighbour Renewal areas
- Reducing by 5% the numbers of reported para-suicides in people living within Neighbourhood Renewal areas (05/06 baseline – A&E attendances)

Indicator 3

Increase the support to carer's of people with long term mental health problems by:

- Increasing by 10% the number of mental health carers accessing carers assessments from 2005/06 baseline
- Increasing by 5% the number of young carers identified and accessing support services. Baseline to be established in 2006/07.
- Increasing the levels of understanding of serious mental illness within affected families so they are better able to manage difficulties and prevent relapse. (Base line will need to be established in year 1 through qualitative research approach).

OUTCOME 19 HEALTHY COMMUNITIES & OLDER PEOPLE**We will encourage older and disabled people and their carers to maintain their independence, and have increased choices about the care and support they receive****Indicator 1 PRG**

We will reduce the emergency bed days through improved primary and community care for people with long term conditions:

Without stretch - by 5% by 2008 (from the 2003/04 baseline)

With stretch – by 6% by 2009 (from the 2003/04 baseline)

reduction in emergency bed days	Year			
	05/06	06/07	07/08	08/09
% PSA Target	1%	3%	5%	
Number of bed days	889	2668	4446	
% Stretch Target	1%	3%	5%	6%
Number of bed days	889	2668	4446	5335

*Note:*1 *Long Term conditions covers people who are regular recurrent users of health services and will include such conditions as – diabetes, heart failure, COPD.***Indicator 2**

We will develop support available via telehealth / telecare systems and new technologies and this support will be taken up by 10% of people with a long term condition by 2009 from a baseline of zero in 2005/06.

Indicator 3

Reduce the number of reported falls by older people (age 75+) by 5% from 282 (03/04) to 268. This will be measured by the emergency admissions to secondary care.

Indicator 4

Increase the range and choice of support for Carers at home by increasing the amount of respite care and increasing the number of carers' assessments by:

- i) Move from band 3 PAF C62 (Acceptable) to band 4 (Good)
- ii) Increase the number of Carers' assessments by 100% from 530 (04/05) to 1060 by 2009

(Note: The respite care indicator will also include other forms of short breaks and use the definition currently in use for the Carers Grant and for National Social Services indicator PAF C62 introduced in 2004/05. This measures with a ratio of all service users against the amount of assessments for carers. Currently Swindon has 4288 service users and 111 assessments giving a ratio of 6.0. The national bandings for C62 cover bands 1 to 5 and we are currently in band 3 (6<9) 'Acceptable.' Swindon will aim to be in band 4 (9<12) 'Good' by 2009 and band 5 (12+) 'Very Good' by 2010.)